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DEATH CLAIM REQUIREMENTS for Credit Life Insurance

- DEATH CERTIFICATE – An Original NSO copy of the death certificate will be required for submission. If date of death is less than 6 months, Certified True Copy of Local Civil Registry is acceptable. In case the death of the life insured occurred outside of the Philippines, the death certificate must be authenticated by the Philippine Consular Office in the country/state where death took place.
- BIRTH CERTIFICATE OF THE LIFE INSURED - An original NSO copy should be submitted.
- ATTENDING PHYSICIAN'S STATEMENT/S – This must be accomplished by the Physician/s who attended to the deceased and must be notarized.
- CLAIMANT'S STATEMENT – To be filled out by the beneficiary and duly notarized.
- COPY OF VALID ID OF BENEFICIARY

Additional Requirements for Contestable Claims (date of death is less than one year from effective date of coverage):

- MEDICAL RECORDS – including consultation, treatments, admitting history or medical abstract for hospital confinements

Additional Requirements if death is due to accident:

- AUTOPSY REPORT (If autopsy is performed)
- POLICE REPORT (original or certified true copy)
- MEDICAL RECORDS (admitting history or medical abstract if insured was brought to the hospital)
- Copy of driver's license (if insured was driving the time of accident)

Additional Requirements as proof of membership and proof of coverage from previous insurer:

- Copy of member's loan ledgers
- Copy of Certificate of Coverage from previous insurer
- Copy of member's loan application